



MADHYA GUJARAT VIJ COMPANY LIMITED

Consumer Grievances Redressal Forum

Reg. Office: Sardar Patel Vidhyut Bhavan, Race Course, Vadodara-390 007.

CIN No. U40102GJ2003SGC042907

Phone No. (D) 0265-2330635, Fax No. 0265-2337918/ 2338164

Web site: www.mgvcl.com

E-mail: serc.mgvcl@gmail.com

Ref No. MGVCL/RA&CForum/Hearing/SRG/DO/419

Date : 24.02.2025

Complain No. MG-IV-40-2024-25

To

Shri Shankarbhai Ramabhai Gadhvi

Kuvavali Fali

Village : Aantarsuba

Tal: Kapadwanj, Dist: Kheda

Sub: Your grievances regarding performance of solar panel installed under SKY Scheme.

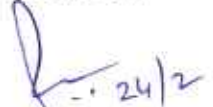
Ref: Your application dated 27.01.2025

Dear Sir,

Enclosed herewith please find the **Daily Order** of the Consumer Grievances Redressal Forum as mentioned above.

Thanking You,

Yours Sincerely,
For & on behalf of CGRF


(S K Nair)
Convener

Encl: As above

cfwcs along with order to:

ETA to MD MGVCL Corp Office, Vadodara

C E (T&O) MGVCL Corp Office, Vadodara

copy to:

SE (O&M) MGVCL - CO Nadiad

EE (O&M) MGVCL DO Mehmabad

D E MGVCL Kapadwanj (W) s/dn

--He is requested to submit Action Taken Report within 7 days from the date of issue of this letter.

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2019 of GERC (CGRF & Ombudsman)

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Complaint No.	MG-IV-40-2024-25
Complainant	Shri Shankarbhai Ramabhai Gadhvi, Kuvavali Fali, Village : Aantarsuba, Tal: Kapadwanj, Dist: Kheda
Respondent	Shri K S Darji, Junior Engineer, Kapadwanj s/dn of MGVL.
Date of hearing	24.02.2025 at Corporate Office, MGVL Vadodara

QUORUM	NAME
Chairperson	Shri S P Trivedi, Vadodara
Technical Member	Shri P C Patel, ACE (RA&C) MGVL Vadodara

The complaint dated 27.01.2025 regarding performance of solar panel installed under SKY Scheme.

- 1.0 On 24.02.2025, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Yogesh Babulal Joshi, Advocate, appeared on behalf of complainant Shri Shankarbhai Ramabhai Gadhvi, whereas Shri K S Darji, Junior Engineer, Kapadwanj s/dn appeared as respondent on behalf of MGVL.

Daily Order

- 2.0 The Forum has ordered that as per Notification No.2 of 2019 Consumer Grievances Redressal Forum & Ombudsman, Regulations 2019, Section 2.43 "Complainant, distribution licensee or any other person other than an advocate (within the meanings of the Advocate Act 1961) to present his case before the Forum and to do all or any of the Acts for the purpose", Shri Yogesh Babulal Joshi, Advocate, appeared on behalf of complainant Shri Shankarbhai Ramabhai Gadhvi, was not allowed to present their case before the Forum.
- 3.0 Accordingly, complainant is allowed to represent his case in the next hearing for which the date & time will be intimated separately by the Convener, CGRF, MGVL Vadodara.


(P C Patel)
Technical Member


(S P Trivedi)
Chairperson